

Prohibited Products & Services

At **ONE9.ME**, operated by **VWON MATRIX**, merchants are responsible for ensuring that all products and services listed on their stores comply with applicable laws and regulations in India.

The following products and services are not permitted on our platform:

- **Illegal Goods & Services** — Products or services that violate applicable Central, State, or local laws or facilitate unlawful activities.
- **Narcotics & Controlled Substances** — Narcotic drugs, psychotropic substances, illegal drugs, and unauthorised controlled substances.
- **Weapons & Explosives** — Firearms, ammunition, prohibited weapons, weapon parts, explosives, fireworks, and related restricted items.
- **Medicines & Medical Products** — Prescription or restricted medicines, spurious medicines, and pharmaceutical products offered without required licences or approvals.
- **Adult & Sexual Content** — Pornography, sexually explicit material, escort/prostitution services, and prohibited adult products.
- **Alcohol & Tobacco** — Alcoholic beverages, cigarettes, tobacco, nicotine and related products where prohibited or restricted by law.
- **Gambling & Betting** — Unauthorised gambling, betting, lottery, casino, and similar money-based gaming services.
- **Counterfeit & Pirated Goods** — Fake branded products, counterfeit goods, pirated software, unauthorised copies of books, music, movies, games, or other copyrighted materials.
- **Fraudulent Documents** — Fake IDs, passports, licences, certificates, government documents, or services facilitating document fraud.
- **Hacking & Circumvention Tools** — Malware, hacking tools, password-cracking tools, unauthorised access tools, and copyright-protection bypass devices.
- **Wildlife & Animal Products** — Protected wildlife, endangered species, animal parts, restricted skins, ivory, and other prohibited wildlife products.
- **Hazardous Materials** — Radioactive, toxic, poisonous, highly dangerous, or otherwise restricted substances.
- **Financial Products** — Unauthorised securities, stocks, investment schemes, financial products, or unlicensed financial services.
- **Traffic & Signal Evasion Devices** — Radar jammers, licence-plate blockers, traffic-signal manipulation devices, and similar products.

- **LPG & Restricted Fuels** — LPG cylinders, gas, fuel, and other regulated energy products without the required permissions.
- **Stolen or Crime-Related Goods** — Stolen property, crime-scene materials, criminal proceeds, or goods connected with unlawful activity.
- **Telecommunication Services** — Unauthorised phone, SMS, calling-card, bandwidth, data-transmission, or similar restricted services.
- **Human Organs & Body Parts** — Human organs, tissues, body parts, or remains offered for unlawful commercial purposes.
- **Other Restricted Products** — Any product that is unsafe, misleading, counterfeit, unlicensed, prohibited by law, or restricted by our payment, banking, or logistics partners.

Policy Enforcement

ONE9.ME reserves the right to remove listings, restrict transactions, suspend accounts, disable stores, or permanently terminate merchant accounts that violate this Policy or applicable law.